



## Volunteer Center of Cedar Valley

2101 Kimball Avenue, Suite 1414  
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information@vccv.org



## Volunteer Center of Cedar Valley

*Mobilizing people and resources to solve community problems.*

### 2009-10 Annual Report



Students serve the shelter by organizing toys.



Hoover students help the Northeast Iowa Food Bank at Do Something Club.

**Be alert to give service. What counts a great deal in life is what we do for others.**

*- Anonymous -*

## BOARD PRESIDENT'S MESSAGE

*By Julie Kacher*

The Volunteer Center of Cedar Valley (VCCV) has long recognized the power volunteers have to help improve communities and now we are proud to announce that recognition has come at a national level! Waterloo/Cedar Falls area has been ranked 13<sup>th</sup> in the nation with a volunteer rate of 36.4% this year. As we look ahead to another year, the VCCV remains committed to demonstrating that volunteers are at the core of successful and strong communities. We do this by organizing service opportunities for hundreds of youth and by mobilizing thousands of volunteers into our community. We also share our knowledge and provide support to schools, local non-profit organizations, and businesses; and they in turn support the thousands of volunteers working to improve the Cedar Valley.

The VCCV strongly believes that nonprofit organizations can better fulfill their missions and serve communities if they invest in programs that result in committed, satisfied volunteers. Together, through effective volunteerism, we can increase civic engagement and improve the connections that people feel to each other, their institutions and their communities.

On behalf of the Board of Directors, we would like to thank our funders, sponsors, partners and volunteers for their role in ensuring that the Volunteer Center of Cedar Valley continues its success to connect resources to need in our community.

We look forward to continue being the PLACE for volunteers in our community!

Julie Kacher  
GMAC Mortgage

## 2009 – 2010 BOARD OF DIRECTORS

Christine Vadner, President  
Julie Kacher, Vice-President  
Carrie Moorman, Treasurer  
Nick Hildebrandt, Secretary  
Mark Fischels, Past President

Jackee Austerman  
Amy Costliow  
Juli Gassman  
Lonna Haurum  
Abby Howie  
Linda Jacoby  
Linda Kobliska  
Holly Olson  
Julie Pitzen  
Chelley Pratt  
Tom Schutte  
Alan Stalnaker  
Floyd Winter

## 2009 - 2010 MEMBER AGENCIES

Allen Hospital	Grout Museum District
Alternatives Pregnancy Center	Hartman Reserve Nature Center
American Red Cross	Hawkeye Adult Literacy Project
Aspire Therapeutic Riding Program	Hawkeye Valley Area Agency on Aging
Big Brothers Big Sisters	Jesse Cosby Neighborhood Center
Birthright	Make-A-Wish Foundation
Boys & Girls Club	North Star Community Services
Care Initiatives Hospice	Northeast Iowa Food Bank
Catholic Worker House	Operation Threshold
Cedar Valley Volunteer Emergency Radio Club	Our Shepherd's Closet
Cedar Bend Humane Society	Parkview Nursing and Rehabilitation Center
Cedar Falls Historical Society	Pathways Behavioral Services
Cedar Falls Lutheran Home	People's Community Health Clinic
Cedar Falls Public Library	Pet Pals
Cedar Falls Senior Center	Positive Steps of Northeast IA
Cedar Falls Tourism and Visitors Bureau	Retired & Senior Volunteer Program
Cedar Valley Arboretum	Salvation Army
Cedar Valley Hospice	Silos and Smokestacks
Cedar Valley United Way	Together for Youth
Community United Child Care Centers	Waterloo Community Schools
Country View	Waterloo Convention & Visitors Bureau
Department of Human Services	Waterloo Jaycees
Exceptional Persons, Inc.	Waterloo Leisure Services
Family and Children's Council	Waterloo Senior Center
Family YMCA of Black Hawk County	Waverly Senior Center
Friends of the Waterloo Public Library	Western Home
Gallagher-Bluedorn Performing Arts Center	Wheaton Franciscan Health Care
Girl Scouts of Eastern Iowa and Western Illinois	YWCA

### Staff of the Volunteer Center of Cedar Valley

Lauren Pellemounter  
*Executive Director*

Anne Nass  
*Communications Coordinator*

Anne Marie Kofta  
*Youth Program Coordinator*

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### ABOUT THE VOLUNTEER CENTER OF CEDAR VALLEY

**The mission** of the Volunteer Center of Cedar Valley (VCCV) is to promote and support effective volunteerism; to serve as the resource and coordination center for volunteers and a catalyst in building coalitions and community partnerships.

**The vision** of the VCCV is to mobilize people and resources to deliver creative solutions to community problems.

In support of this vision the VCCV is committed to:

- Connecting people with opportunities to serve
- Building the capacity for effective local volunteering
- Promoting volunteering
- Participating in strategic initiatives that mobilize volunteers to meet local needs

## 2009-2010 PROGRAM HIGHLIGHTS

With the support of a national-level organization, the Points of Light Institute and HandsOn Network, the Volunteer Center of Cedar Valley continues to encourage and support volunteerism as a key component in solving the toughest community problems.

During the past year, the Volunteer Center of Cedar Valley has referred thousands of youth and adults to volunteer opportunities in the community.

In addition, the Center has facilitated the growth of volunteer programs and actively promoted volunteerism through a variety of programs and services.

### PROMOTING VOLUNTEERISM

- Partnered with over 50 member agencies to support volunteerism and build capacity.
- Partnered with Black Hawk County Community Organizations Active in Disasters to better prepare our community for future natural disasters.
- Partnered with the University of Northern Iowa to provide a satellite Volunteer Center office on campus to promote volunteerism to students, faculty, and staff.
- Partnered with the University of Northern Iowa American Humanics students to host the UNI Volunteer Fair. More than 300 students attended.
- Hosted online posting of more than 200 volunteer opportunities via [www.vccv.org](http://www.vccv.org).
- *Opportunity Links* Volunteer Catalog distributed through volunteer fairs, individual referrals, and speaking engagements in the Cedar Valley.
- Facilitated volunteer mobilization through a web site, youth/adult volunteer opportunity brochures, telephone referrals, and a media partnership with *The Courier*.

## 2009-10 CONTRIBUTORS, CONTINUED

Cumulus Radio/Q92.3	University of Northern Iowa
Famous Dave's BBQ	Valley Park Lanes
Gallagher-Bluedorn PAC	Waterloo Community Playhouse
GMAC Mortgage	Waterloo Leisure Services
Hy-Vee	Wheaton Franciscan Healthcare Wellness
Isle Casino Hotel	Young Arena
Jim Lind BP	
Jiva Salon Spa	
Krueger Auto and Truck	
Livingston Aviation	
LJ's Neighborhood Bar & Grill	
Maple Lanes	
Matt Parrott and Sons	
Mayor Jon Crews	
McKenna McNelly Photography	
MidWestOne Bank	
Montage	
Otis and Henry's Bar and Grill	
Pizza Hut	
Tom and Anne Nass	
Ramada Inn	
Jennifer Rusch	
South Hills Golf Course	
Sunnyside Country Club	
Swisher & Cohrt	
Tyson Prepared Foods	
University of Northern Iowa Athletics	

## 2009-10 CONTRIBUTORS, CONTINUED

Michael Burton	<b>\$50 to \$99</b>
Mayor Jon and Ronelle Crews	Rachelle Brown
Kasee Fuller	Linda Kobliska
Wendy and Tim Funk	Dustin Lindaman
Julianne Gassman	Matt and Anne Marie Kofta
Thomas Griffin	John Moran
Nick and Jacque Hildebrandt	Ben Sullivan
Bob Johnson	Philip and Joyce Waters
Julie and Darin Kacher	<b>Up to \$49</b>
Dave Kazynksi	Angie Anderson
Andrea Kirschenmann	Emily Book
MidWestOne Bank	Gloria Eft
Brian Moran	Sharon Juon
Jane and Thad Nevitt	Kolin Korsi
Lauren Pelleymounter	Shannon Korsi
Steve Peters	Jackie Lee
Marty Postel	Michael Loux
Ryan Rand	Carol Luce
Jill Reidl	Alan Morris
Marianne Reynolds	Jackie Nowpawar
Shana Scott	Jennifer and Jesse Rusch
Curtis Schares	Joe Smith
Tom Schutte	Mike Stellpflug
Steve and Nancy Showers	Jeremy Stolz
Chris Vadner	John Zhang
Wheaton Franciscan	<b>In-kind donations</b>
Brian Wilson	Black Hawk Hotel
Steven Zobel	Black Hawks Hockey
	Cedar Valley Big Band
	Classic Kitchen & Bath

## 2009-2010 PROGRAM HIGHLIGHTS

### PROVIDING TRAINING AND SUPPORT

- Provided 56 member organizations with support including consultations, volunteer recruitment assistance, and program assessments.
- Hosted Volunteer Administrators & Leaders United (VALU) meetings to provide continuing education and a networking opportunity for area volunteer managers.
- Hosted a Volunteer Management Training Series—an intensive 12 series training session for volunteer coordinators and leaders.
- Published 12 editions of *Volunteer Link* an online newsletter for agencies and volunteers with valuable tools, tips, and updates on issues related to volunteerism in the Cedar Valley.

### SERVING CEDAR VALLEY YOUTH

- Distributed over 1000 youth volunteer brochures.
- Assisted two *Young Leaders In Action* Conferences.
- Reached over 1596 area youth via service-learning presentations and activities.

### RECOGNIZING OUTSTANDING VOLUNTEERS

- Hosted 120 people at the Mayors' Volunteer Awards luncheon, honoring 35 individuals for outstanding contributions to the community.
  - Hosted the Top Teen Awards with 125 in attendance to recognize 36 youth for outstanding contributions to the community.
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## FINANCIALS

	FY 2010	FY 2009
<b><u>Income</u></b>		
Business & Individuals	282.66	425.28
Conference Sponsors	6,419.00	3200.00
Conference Revenue	5260.30	509.70
Grants	16,500.00	13,750.00
United Way		10,000.00
Fundraising Event	28,913.26	34,066.00
Agency Fees	4,175.00	3,975.00
Volunteer Awards		3,625.00
UNI Partnership/Fundraising		8,046.05
Interest Income	4,603.33	1,569.50
Miscellaneous Income		2,091.38
<b>Total Revenue</b>	<b>80,590.18</b>	<b>81,257.91</b>
<b><u>Expenses</u></b>		
Salary/Wages	72,254.56	53,648.18
Payroll Taxes	5923.60	4,501.69
Employee Benefits	5,177.88	5,197.56
Rent	3,063.60	1,909.89
Telephone	551.84	545.66
Mileage	2,008.39	1,455.12
Business/Workman's Comp Ins.	1,490.00	1,248.00
Board Liability Insurance	917.00	917.00
Postage	154.06	164.64
Office Supplies	577.28	330.35
Materials & Supplies	1,642.41	77.56
Printing	817.83	367.35
Continuing Education	1,306.75	100.00
Fundraising Event	11,543.64	11,499.45
Volunteer Awards	2,742.09	2,997.28
Dues	2,555.82	2,157.94
Conference		112.01
UNI Volunteer Recruitment		119.66
Contingency	869.24	840.95
Marketing	555.07	409.68
Equipment Purchases	359.48	0.00
Tech Support and Maintenance	2,957.44	698.83
Depreciation & Amortization	1,336.86	784.58
<b>Total Expenses</b>	<b>124,259.09</b>	<b>90,083.38</b>

## 2009-10 CONTRIBUTORS

<b>\$1,000 +</b>	Tom and Anne Nass
Cedar Valley United Way	Northern Iowa Mechanical
Mark Collett	North Star Community
Community Foundation of	Services
Northeast Iowa	Van G. Miller
GMAC Mortgage	Mark and Susan
Guernsey Charitable Trust	Pelleymounter
Isle Casino Hotel	Chelley Pratt
John Deere Waterloo	StruXture Architects
Operations	Michelle and Don
Kohl's	Temeyer
Travis Krueger	
Principal Financial Group	<b>\$250 to \$499</b>
Foundation	Bertch Cabinets
R.J. McElroy Trust	Mark Fischels
Rabo AgriFinance	Tricia and Warren
Swisher & Cohrt, PLC	Freeman
University of Northern	Beth Hansen
Iowa	Steve and Melanie Peters
VGM Group, Inc.	Randy Richter
Walmart	Dave and Deb Rodger
Jim and Linda Walsh	Charity Sullivan
	Michael Weinert
<b>\$500 to \$999</b>	Wheaton Franciscan
Advanced Environmental	Bill Wilson
Tom and Sarah Budan	
Invision Architecture	<b>\$100 to \$249</b>
Matt Parrott and Sons	Jackee and Shane
Veridian Credit Union	Austerman
Mark Fischels	Jamie Beranek
Chuck Hoecker	Jill Bohlken
John and Stacie	Rachelle Brown
Monaghan	Mary Ann Burk